

CJA eVoucher

Attorney User Manual

Version 4.2.1

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Introduction

The CJA eVoucher System is a web-based solution for submission, monitoring and management of all Criminal Justice ACT (CJA) voucher functions. The eVoucher program will allow for:

- On-line voucher review and submission by the attorney
- On-line submission to the court
- On-line authorization requests by attorneys for service providers (after Motion and Order approval through CM/ECF)
- On-line voucher completion by the attorney on behalf of the service provider

Unless the court has indicated otherwise, attorneys are generally required to create and submit vouchers for their service providers.

The program includes the following modules:

Panel Management

- Allows attorneys to manage their own account information including address, phone, firm associations and applicable CLE credits.
- Allows for submission of holding periods or a specific amount of time taken off for medical leave, vacation, etc.

Voucher & Authorization Request Submission

- Authorization requests by attorneys for expert services.
- Requests by attorneys for interim payment.
- Upload supporting documents to vouchers or authorization requests.
- Reports for attorneys to take an active part in monitoring costs.
- Automatic e-mail notification to attorney of approval or rejection of vouchers and authorization requests.

Browser Compatibility

- Windows: Internet Explorer 8 or newer are approved.
- Apple Macintosh: Safari 5.1 or newer is approved.
- Chrome, Firefox and other browsers may not be used with CJA.

Court Appointment

When an appointment is made, an email will automatically be generated by the program and sent to the appointed attorney. The email will confirm the appointment and provide a link to the CJA eVoucher program.

Some Courts may send a proposed email to the attorney, awaiting acceptance of a specific case.

Accessing the CJA eVoucher Program

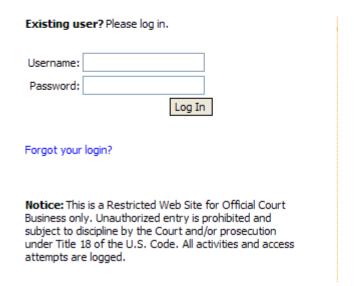
You will access the eVoucher Program at the following address: https://circ09-evapp.ada.dcn/CJA azx prod/CJAeVoucher/LogOn.aspx It is suggested that you bookmark it for easier access.

Log in using your the Username and Password you were provided and click





USER LOGIN Release District of Arizona Production 4.2.1



Users will be required to change their passwords within **30 days** of the first time they log in to eVoucher. Passwords must be at least eight characters in length and contain:

- One lower-case character
- One upper-case character
- One number
- One special character

Users are required to change their passwords periodically.

Accessing the CJA eVoucher Program (cont'd)

If you forget your username or password, click the Forgot your login? hyperlink.



USER LOGIN Release District of Arizona Production 4.2.1



Business only. Unauthorized entry is prohibited and subject to discipline by the Court and/or prosecution under Title 18 of the U.S. Code. All activities and access attempts are logged.

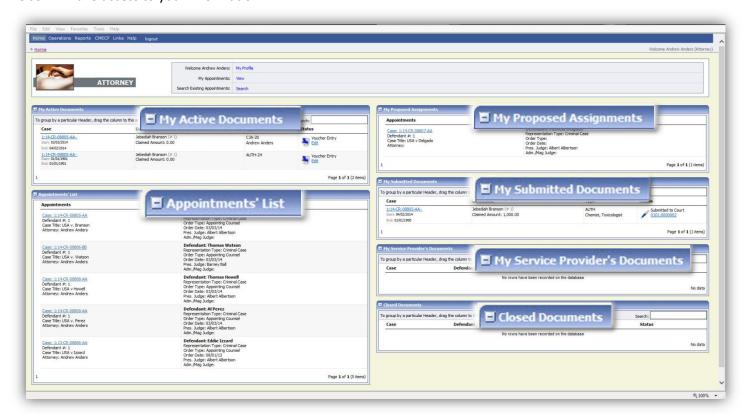
Enter your Username or email address, and click Recover Logon to retrieve your information.



Home Page

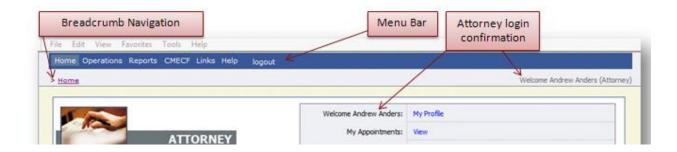
Your home page provides access to all of your appointments and vouchers.

Security has been put into place that prohibits you from viewing information for any other attorney. Likewise, no one else will have access to your information.



Folder Descriptions	
My Active Documents	Contains documents that you are currently working on or have been submitted to you by an expert service provider. These documents are waiting for action by you.
Appointments' List	Quick reference to all your appointments.
My Proposed Assignments	Cases will appear in this folder if an appointment has been proposed to you and you have not accepted or rejected the appointment.
My Submitted Documents	Contains vouchers for yourself, or for your service provider, which have been submitted to the court for payment. Documents submitted to the court requesting expert services or interim payments will also appear in this folder.
My Service Provider's Documents	Contains all the vouchers for your service providers. This will include: Vouchers in progress by the experts Vouchers submitted to the attorney for approval and submission to the court Vouchers signed off by the attorney and submitted to the court for payment
Closed Documents	Contains documents that have been paid or have been approved by the court. Closed documents will only be displayed for open cases. When the appointment is completed, the closed documents will no longer be displayed on your homepage. They are still accessible through the appointment page.

Navigating in the CJA eVoucher Program



Menu Bar Items	
Home	The eVoucher home page.
Operations	Allows you to search for specific appointments.
Reports	Selected reports you may run on your appointments.
CMECF	Allows you to query the CM/ECF database, if enabled by your court.
Links	Hyperlinks to CJA resources: forms, guides, publications, etc.
Help	Provides: • Another link to your Profile • "Contact Us" e-mail • Privacy Notice
Logout	Logs user off the eVoucher program.

Customizing the Home Page

Customizing your home page allows you to alter the manner in which your information is displayed in the folders.

Expanding/Collapsing Folders: Click the plus sign 🔳 to expand a folder. Click the minus sign 🔲 to collapse a folder.

Sorting: Click the column heading (e.g., Case, Defendant, Type) to sort in either ascending or descending order.

Resizing of Column:



Along the folder headings (e.g. Case, Defendant, Type, etc.), move your cursor to the line between the columns until a double arrow \iff appears.



Drag the line in the desired direction to enlarge or reduce the column size.

Note: The folder size does not increase; therefore, some columns may move off the screen.

Group by Column Heading: You may sort all the information within a folder by grouping documents by the column heading. All folders displaying the "Group Header bar" may be sorted in this manner.



Step 1

Click the header for the column you wish to group.

Step 2

Hold the cursor and drag the header to the "Group by Header" bar.

Step 3

Release the cursor and all the information in that folder will be grouped and sorted by that selection.



Note: Group settings return to original setting when you navigate away from page.

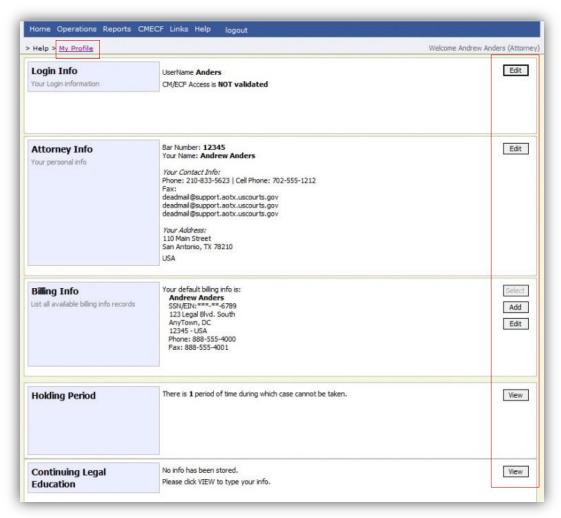
My Profile

In the My Profile section, the attorney may:

- Change password (Login Info section.)
- Update bar number, SSN, contact information, email, phone numbers, physical address (Attorney Info section.)
- Update the EIN/TIN, Firm Name and Address. (Billing Info section.)
- Add a time period in which you will be out of office (Holding Period section.)
- Document any CLE attendance (Continuing Legal Education section.)

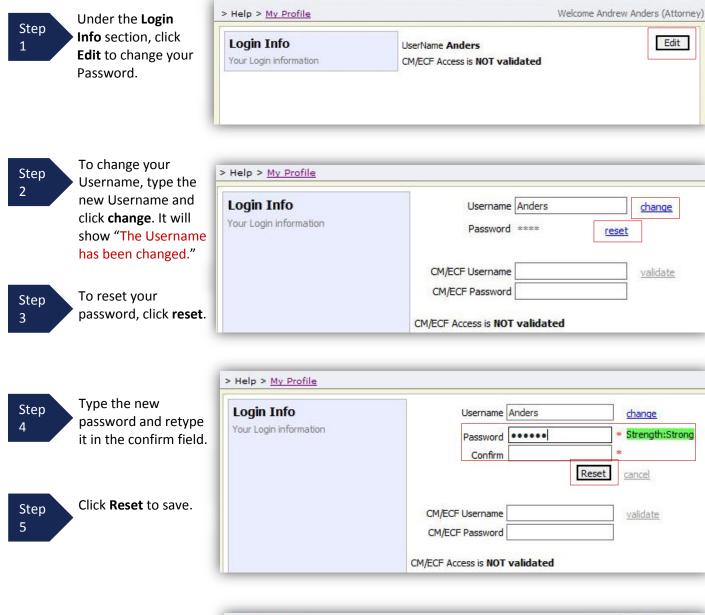
Click the My Profile link from either the Home screen or the Help menu bar to open the "My Profile" page.





Edit

Changing My Profile Username and Password





CM/ECF Login

If your Court is allowing access to CM/ECF, log in using your CM/ECF Username/Password and select validate. This will allow for synchronization between CJA eVoucher and CM/ECF. Once you've logged in, access will show as validated.

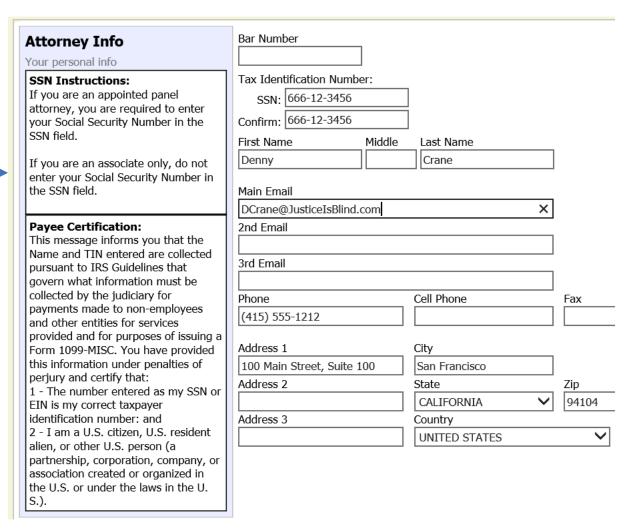


Attorney Info

Also on the profile page is a section to enter your personal information ("Attorney Info"). Attorneys must enter their Social Security Number into the Attorney Info section in order to be paid, even if there is a firm EIN/TIN.

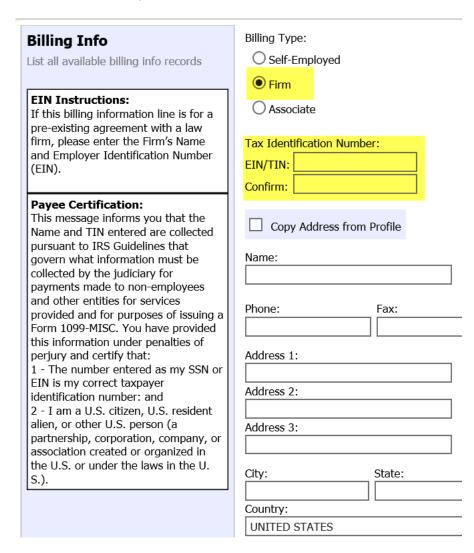
You can enter up to three email addresses in this section. These addresses will receive automatic notifications from the system to alert you that a case has been entered into eVoucher, if you have a document that is rejected, and when your voucher has gone through all the approval processes and has been entered into the payment system.

<u>Note</u>: associates are not required to enter their SSNs. Associates will enter the billing code of the attorney they are working with as described in the following Billing Info section.



Billing Info

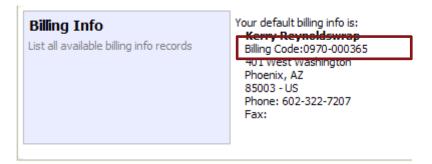
The billing information section is for you to enter your billing information. Under Billing Type, choose the Self-Employed option if the income is to be reported to your Social Security Number. (NOTE: if you choose this option, the Tax Identification Number fields will not appear.) If you work with a Firm, choose that option and enter the firm's EIN/TIN in both fields.



You will be required to type your name (or the name of the firm) in the Name field. If the address information is the same as that entered into the Attorney Info section, you can check the "Copy Address from Profile" box and the program will copy that information for you.

Billing Info (cont'd)

Whether you choose Self-Employed or Firm, when you close this section, you will be assigned a Billing Code:



Associates

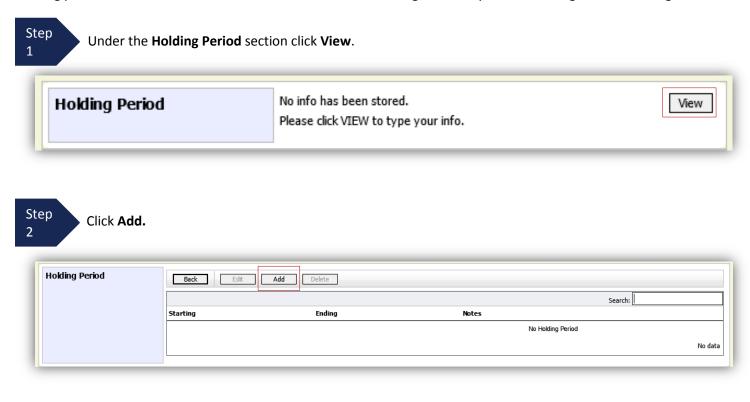
Associates will choose the Associate option with the Billing Info field and will be prompted to enter a billing code:



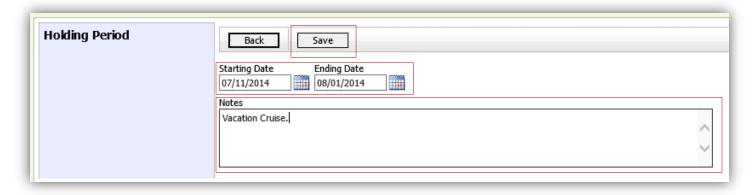
The Billing Code must be obtained from the appointed attorney (see above screenshot).

Holding Period

Holding periods can be used for medical leave, vacation, etc. During this time you will not be given a new assignment.



Step Enter the **Starting** and **Ending Date**, along with **Notes**.

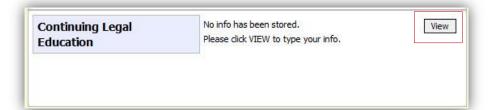




Continuing Legal Education

Step

Under the **Continuing Legal Education** section, click **View** to access your CLE information.



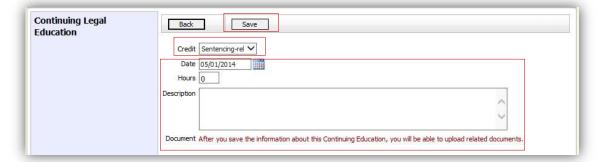
Step 2

To add CLE information, click Add.



Step 3

Click the **Credit** dropdown menu to select CLE categories.



Step 4

Enter the **Date**, the number of **Hours**, and a **Description**.



Click Save.

Note:

After information is saved, you will be able to upload related PDF documents.

Continuing Legal Education (cont'd)

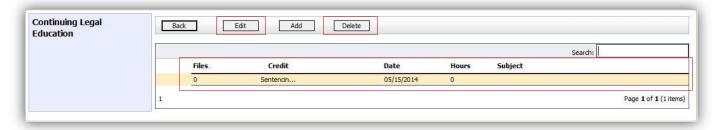


To add an attachment, click **Browse** to locate your file.





All entries will be appear in the grid and can be accessed, edited, or deleted by selecting the entry and choosing an action button.



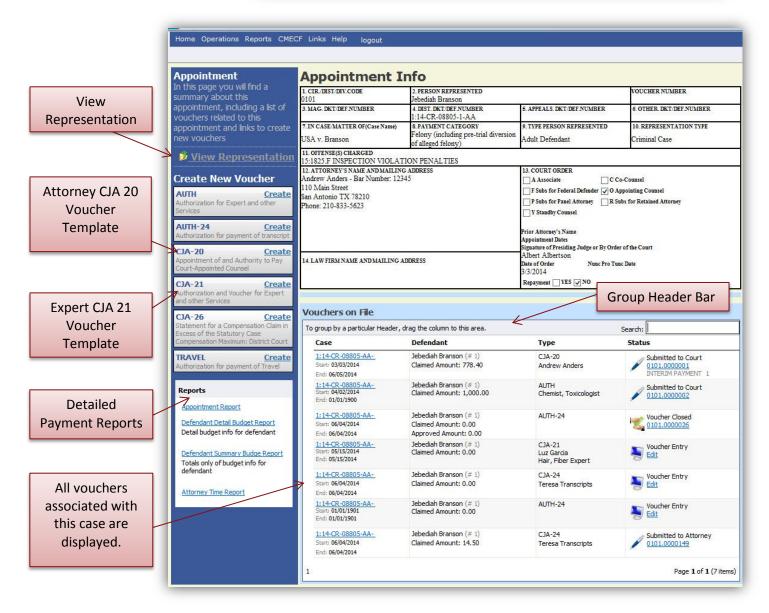
Appointments' List

Locate the **Appointments** section under the Appointments' List on your home page.



Click the case number hyperlink to open the **Appointment** page.





View Representation

The View Representation information will display:

- Default excess fee limit
- Presiding judge
- Magistrate judge
- Co-counsel
- Previous counsel



From the **Appointment** page, click **View Representation**.





Step 2

Click **Home** on the Menu bar at the top of the page.

CJA 20 Voucher Process Overview

Attorney enters time/expenses and submits voucher

Voucher audited by Court CJA Unit

Voucher review and approval (or rejection) by Court

Voucher processed for payment by Court

Creating the CJA 20 Voucher

The Court creates the appointment. The attorney will initiate the CJA 20 voucher.

Note:

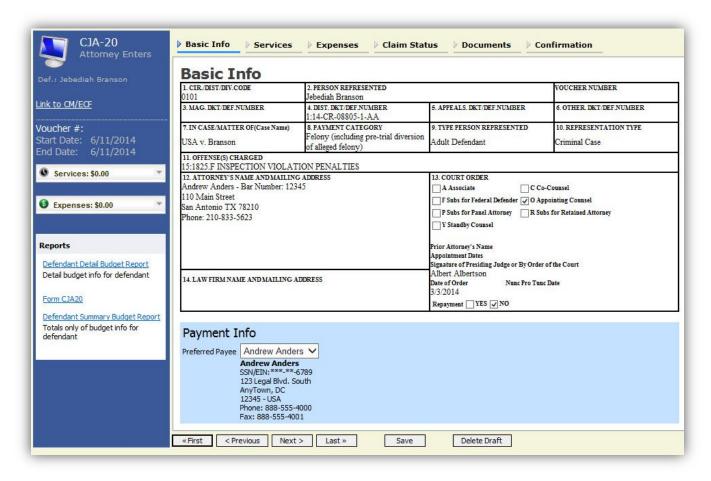
All voucher types and documents function primarily the same.



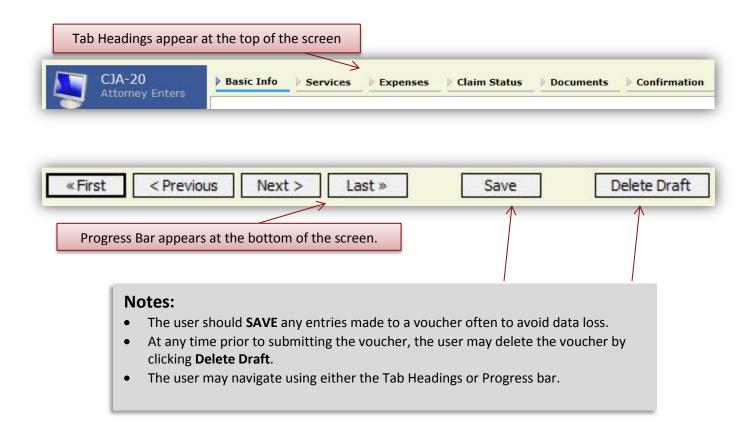
From the **Appointment** page click **Create** from the CJA 20 Voucher template.

CJA-20 Create
Appointment of and Authority to Pay
Court-Appointed Counsel

The voucher opens to the **Basic Info** page which displays the information in the paper voucher format.



Creating the CJA 20 Voucher (cont'd)



Entering Services

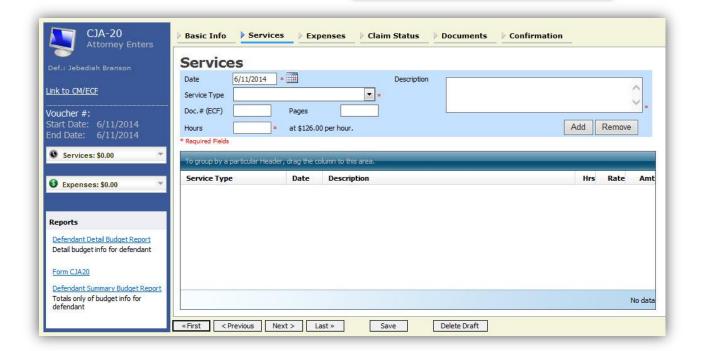
Line item time entries should be entered on the **Services** tab. Both In-Court and Out-of-Court time should be recorded on this screen. **The expectation is that time is to be entered in eVoucher daily or close to daily.**



Click the **Services** tab or click **Next** located on the Progress bar.

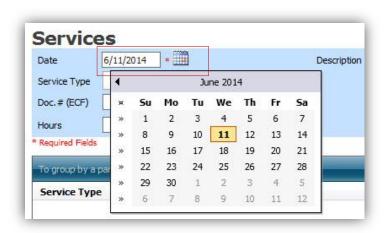
Note:

There is **NOT AN AUTOSAVE** function on this program. You must click **SAVE** periodically in order to save your work.





Enter the date of the service. The default date is always the current date. You may type in the date or click the calendar icon to select a date from the pop-up calendar.

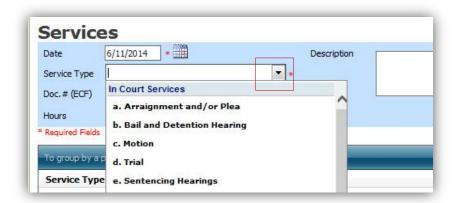


Entering Services (cont'd)



Note:

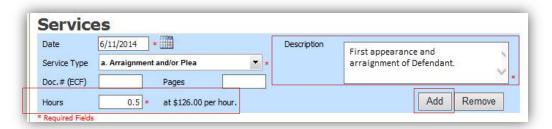
You may add dates in any order. You can sort in chronological order at any time.







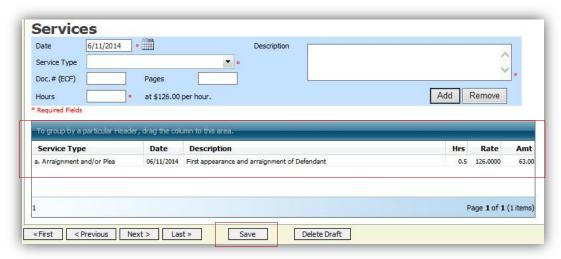




Note:

- Remember to click **Add** after each entry.
- Click on a prior entry in order to edit.

The entry will be added to the voucher and appear at the bottom of the **Service Type** section.



Step 7

Click the **Date** header. This will sort services according to date.

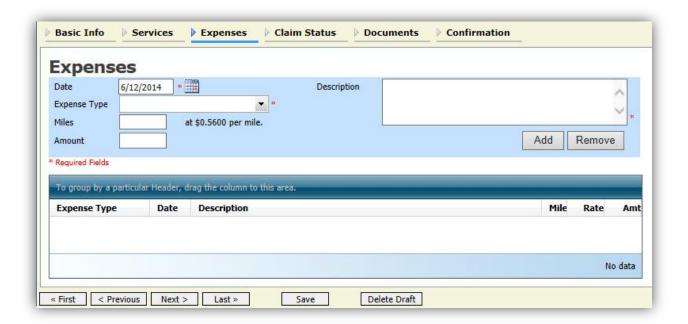


Click Save.

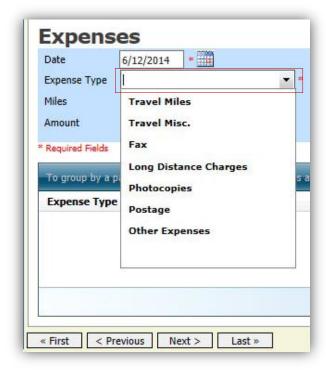
Entering Expenses



Click the **Expenses** tab or click **Next** located on the Progress bar.



Step 2 Select **Expense Type** from the drop-down menu.

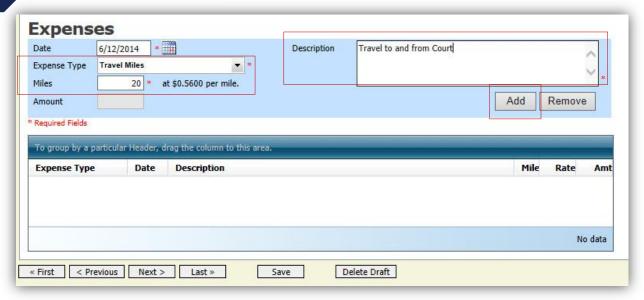


Entering Expenses (cont'd)

Step
3

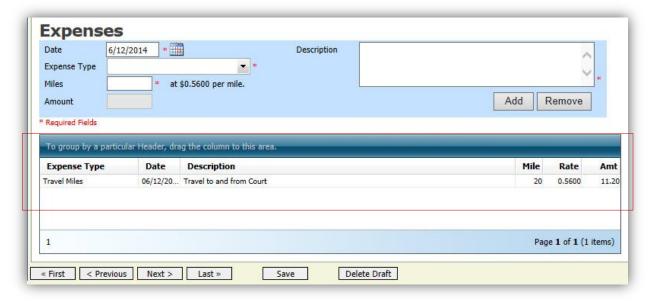
If Travel Miles is chosen, enter the round trip mileage.

Step Enter a detailed description.





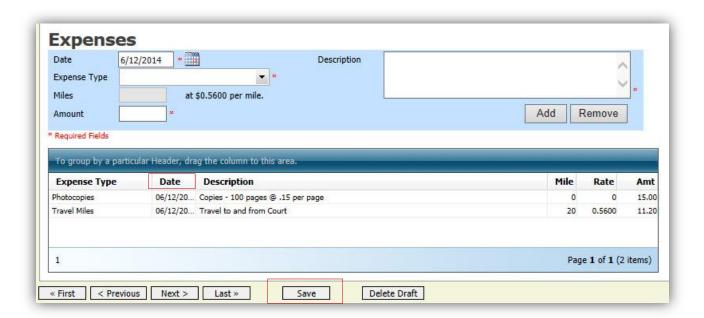
The entry will be added to the voucher and will appear at the bottom of the **Expense Type** section.



Entering Expenses (cont'd)

Notes:

- If Photocopies or fax expenses are chosen, indicate the number of pages, and the rate charged per page.
- You may add time in any order.
- Remember to click Add after each entry.
- Click on a prior entry in order to edit.



Step 6

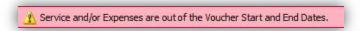
Click the **Date** header. This will sort expenses according to date.

Step 7

Click Save.

Claim Status

Once you begin entering data on the Services and/or Expenses tab, you may receive what looks like an error message:



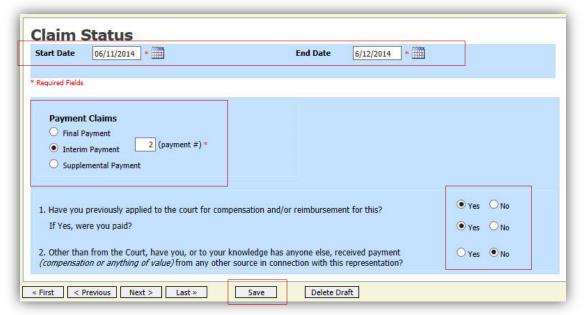
The message will be removed when you complete the **Claim Status** section with start and end dates which include all service and expense dates for the voucher.



Click the Claim Status tab or click Next located on the Progress bar.



Enter the start date from the services or expenses entries, whichever date is earliest. If need be, go back to the **Expense** and **Service** sections, and click the **Date** header to sort showing the earliest date of services. The end date should be entered in the same manner.



Step 3

Indicate payment type.

Note:

- Final Payment is requested after all services have been completed.
- Interim Payment allows for payment in segments. If using this type of payment indicate the number of this requested payment.
- After Final Payment has been submitted, Supplemental Payment may be requested due to a missed or forgotten entry.



Answer all the questions regarding previous payments in this case.

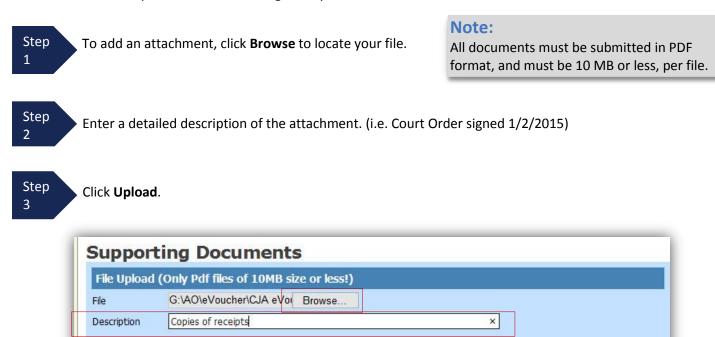


Click Save.

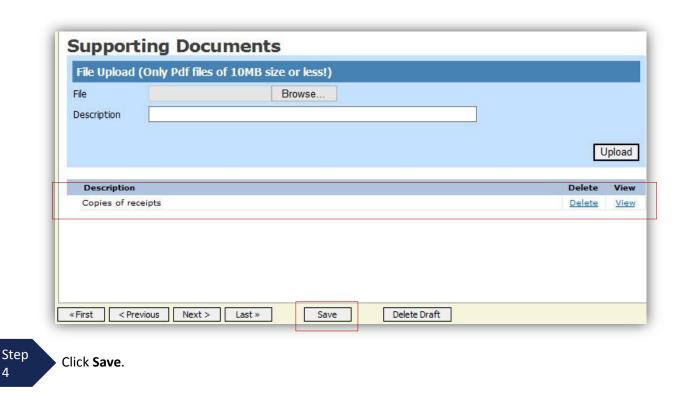
Upload

Documents

Attorneys may attach any documentation which supports the voucher, i.e. travel or other expense receipts, orders from the Court, letter of explanation for exceeding 45-day deadline.



The attachment and description is added to the voucher and appears in the bottom of the Description section.



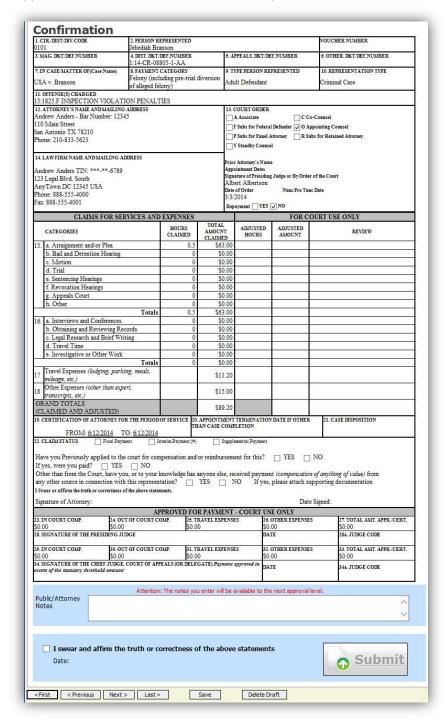
Signing and Submitting to Court

Once you have added all voucher entries and reviewed each of the tabs for accuracy, you are ready to sign your voucher and submit it to the Court.

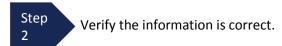


Click the **Confirmation** tab or **Last** located on the Progress bar.

The Confirmation screen appears which reflects all entries from the previous screens.



Signing and Submitting to Court (cont'd)



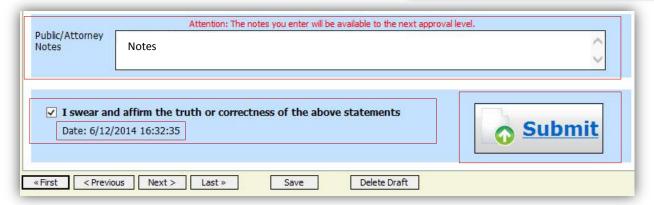
Step 3

Scroll to the bottom of the screen.

Step 4 Check the box to swear and affirm to the accuracy of the voucher. The voucher will automatically be time stamped.

Note:

You may include any information to the Court in the Public/Attorney Notes section.



Step 5

Click **Submit** to send to the Court. Your individual login and password will serve as your electronic signature.

A screen will appear indicating the previous action was successful and the voucher has been submitted for payment.

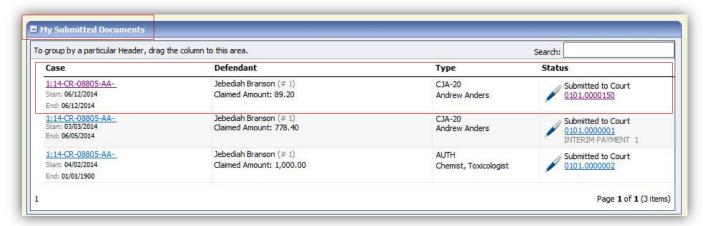


Step 6

Click **Home Page** to return to the home page. Click **Appointment Page** if you wish to create additional documents for this appointment.

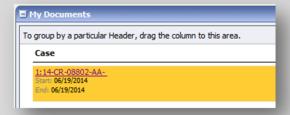
Signing and Submitting to Court (cont'd)

The active voucher is removed from the "My Active Documents" folder and now appears in the "My Submitted Documents" section.



Notes:

• If a voucher is rejected by the Court, it will reappear in the "My Documents" section and will be highlighted in gold.



- An email message generated by the system will be sent explaining what corrections need to be made. The note will also appear in the Public/Attorney Notes section of the Confirmation page.
- You will make any necessary corrections and click Submit to re-send to the Court.
- You will automatically receive an email after the voucher has been approved and submitted for payment.

CJA 20 Quick Review Panel

When entering time and expenses in a CJA 20 voucher, the attorney may monitor the voucher totals using the quick review panel on the left side of the screen.

 The Services and Expenses will tally as entries are entered into the voucher.



 Expand the item by clicking on the down arrow (▼) to reveal specifics.



Reports and Case Management

At the start of a case, it may be difficult for counsel or the court to know whether a case has the potential to exceed the statutory maximum allowed for representation.

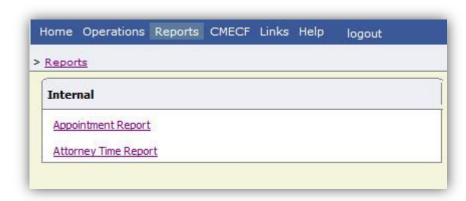
Therefore, attorneys are encouraged to monitor the status of funds, attorney hours, as well as expert services, by reviewing the reports provided in the CJA eVoucher program.

Items to remember:

- Viewable reports appear on the left review panel.
- Each panel, depending upon which document you are viewing, can have different reports available.
- Each report can have a short description of the information received when viewing that report.
- The two main reports are the Defendant Detail Budget Report and the Defendant Summary Budget Report.



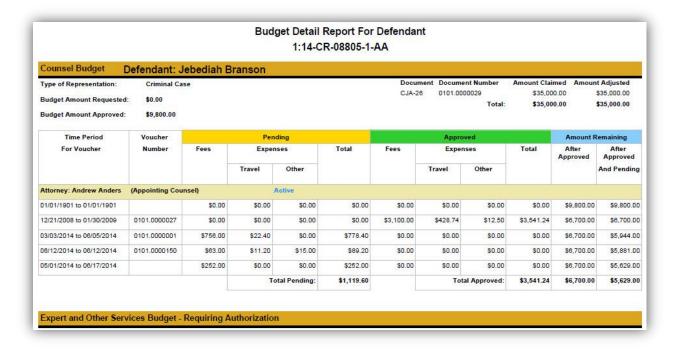
Other accessible reports can be found on the Menu bar.



Defendant Detailed Budget Report

This report will reflect the total amount authorized for this representation, any excess payment allowed, the vouchers submitted against those authorizations, and the remaining balances.

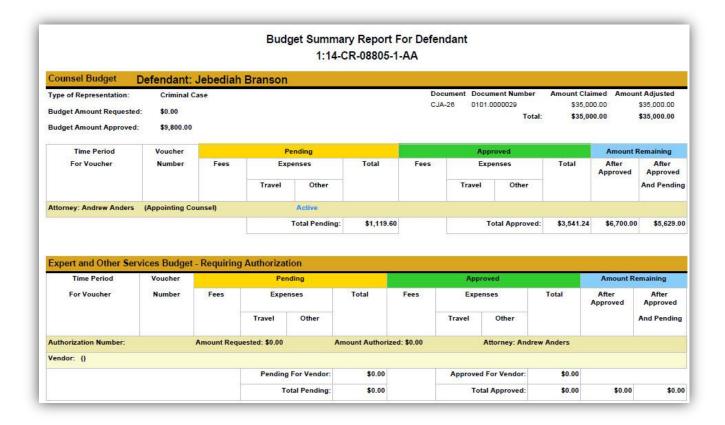
The report will provide the information in two sections: Attorney appointment and authorized expert service.





Defendant Summary Report

This report contains the same information as the Detailed Report without the individual voucher data.



Submitting an Authorization Request for Expert Services

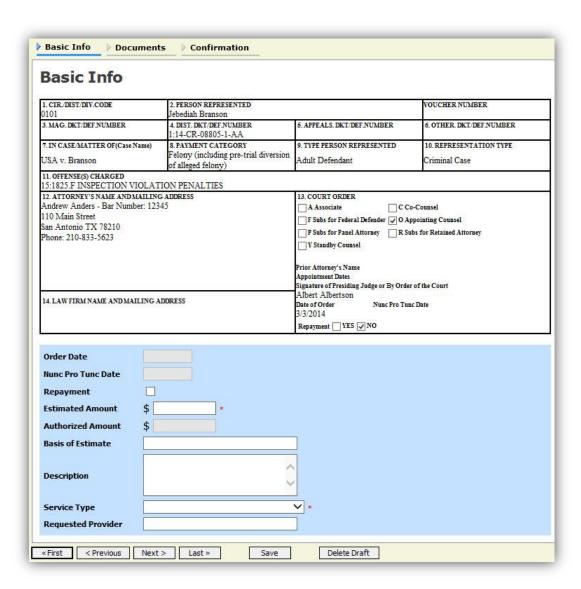
(An authorization request in eVoucher should be made after you obtain a court order through the motion and order process on CM/ECF.)



From the **Appointment** page click Create from the AUTH template.



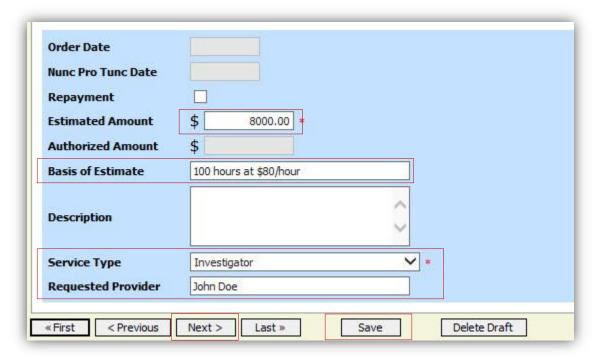
The Basic Info screen will open.



Submitting an Authorization Request for Expert Services (cont'd)

Step 2 Complete the information in the blue section at the bottom of the screen, to include:

- Estimated Amount (Amount listed in order.)
- Basis for Estimate
- Description, if necessary
- Service Type from drop-down
- Name of Service Provider (*see note below)



Note:

*If you will be using more than one person (i.e. several different interpreters), do NOT list a name in the Requested Provider section.



Note: There is **NOT AN AUTOSAVE** function on this program. You must click **SAVE** periodically in order to save your work.



Click the **Documents** tab or click **Next** located on the Progress bar. (This is where you will add your court order.)

Submitting an Authorization Request for Expert Services (cont'd)



To add the attachment, click **Browse** to locate your file.

Note:

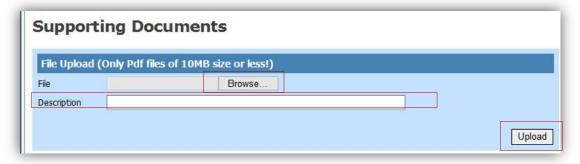
All documents must be submitted in PDF format, and must be 10 MB or less, per file.

Step 6

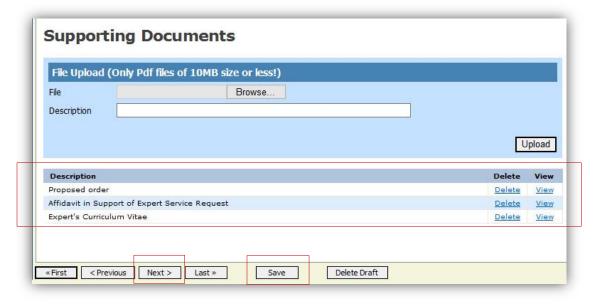
Add a detailed description of the attachment. (i.e. Court Order signed 1/2/2015)

Step 7

Click Upload.



The attachment and description will be uploaded and appear at the bottom of the Description section.



Step 8

Click Save.

Submitting an Authorization Request for Expert Services (cont'd)

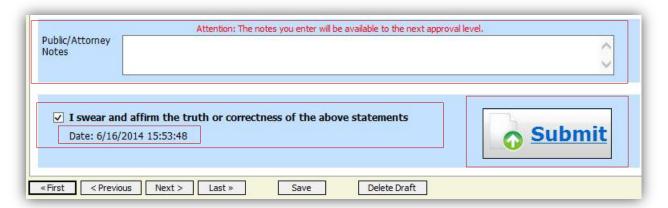


Click **Next** located on the progress bar or the **Confirmation** tab.

Step 10 Review the confirmation screen for accuracy. Check the box to swear and affirm to the accuracy of the voucher. The voucher will automatically be time stamped.

Note:

You may include any notes to the Court in the Public/Attorney Notes section.





Click **Submit** to send to the Court. Your individual login and password will serve as your electronic signature.

A screen will appear indicating the previous action was successful and the Authorization Request has been submitted.



Step 12

Click **Home Page** to return to the home page. Click **Appointment Page** if you wish to create additional documents for this appointment.

The Authorization Request will now appear in the "My Submitted Documents" section on the Attorney home page.

You will automatically receive an email when the authorization has been approved. You will then be able to Create a CJA 21 Voucher.

Creating a CJA 21 Voucher



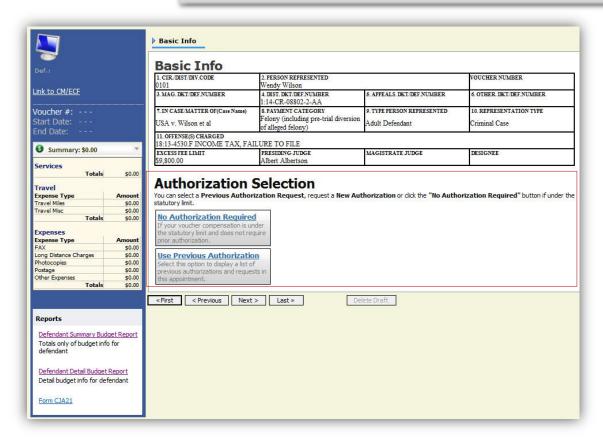
From the **Appointment** page click **Create** from the CJA 21 Voucher template.



The voucher opens to the **Basic Info** page.

Note:

There is **NOT AN AUTOSAVE** function on this program. You must click **SAVE** periodically in order to save your work.



When submitting a CJA 21 voucher you will have two options to choose from under the Authorization Selection.

If the request does not require advance authorization (\$800 or less), click on the No Authorization Required option.

Step 2

If you have a previous authorization received through an order from the Court, click on the Use Previous Authorization option.

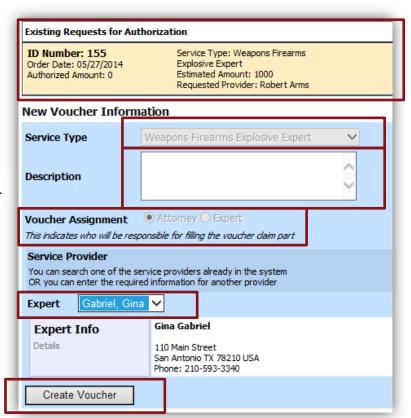


If you clicked "Use Previous Authorization" a list of Existing Requests for Authorization will appear, go to Step 3. If you clicked "No Authorization Required", go to Step 4.

Step 3 Select the authorization you wish to use by clicking it. The selected authorization will highlight in yellow. You will not be able to continue until it is highlighted. The service type will fill in from the authorization selected. Go to Step 5

Step 4 If no authorization is required, use the drop-down box to select the service type.

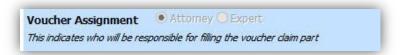
Step 5 Enter a description of the service to be provided.



Step 6

Select the Expert. (*See Note)

At this time, Experts are not authorized to use eVoucher, the Voucher Assignment field will remain locked indicating the Attorney will be responsible for filling in the voucher claim part.



Note:

*Only experts registered with the service type selected will appear in the drop-down box. If you wish to submit a person for approval, steps on how to add an Expert are on page 41.



Click Create Voucher.

Notes:

- If all information is not entered you cannot advance to the next screen.
- At this time, Experts are not authorized to enter vouchers in eVoucher. Attorneys will fill in the voucher on behalf of the expert. (Steps are outlined on pages 42-44.)

If you wish to submit a person as an **Expert**,



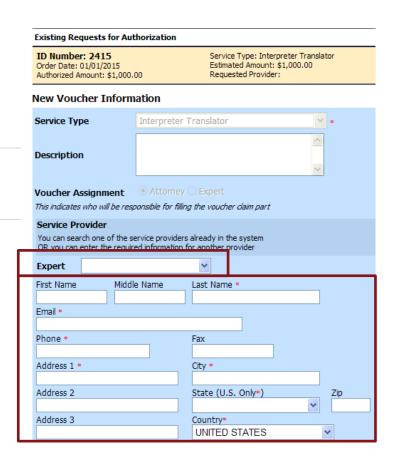
From the **Expert** drop-down list, select the empty (null) value. Voucher Assignment should be on the Attorney option.



Fill in all required information on the person you wish to submit for approval.



Click Create Voucher.



Notes:

You will see the following error on the created voucher:



You will also see the following under Payment Info:

Payment Info

401 W Washington Phoenix AZ 85003 US Phone: 602-322-7200

- CJA Staff will be required to obtain a W9 for the expert before approval.
- You will be notified by email when this approval is complete. You will then be able to finish and submit the previously created CJA 21 Voucher.

After **Create Voucher** has been selected, you will proceed with similar steps mentioned on the CJA 20 Voucher adding Services, Expenses, Claim Status, and Documents.

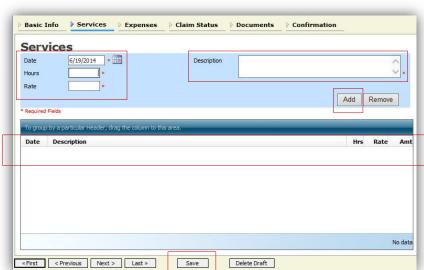
Note:

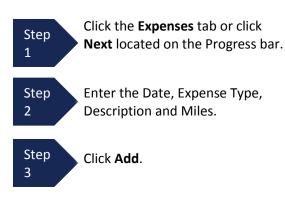
If you have submitted the voucher on behalf of the expert, you will need to approve the voucher twice, once while sending it for the expert, and a second time after it appears in the "My Active Documents" section.



The item will appear in the bottom of the Services list section.

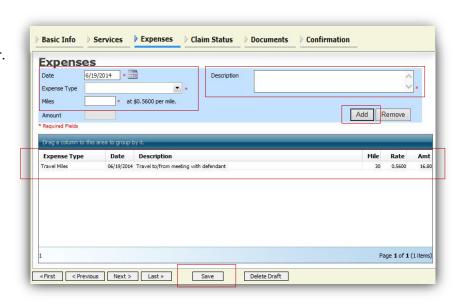




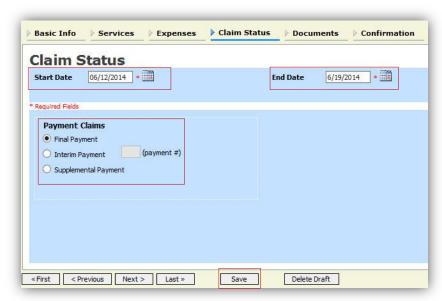


The item will appear in the bottom of the Expense Type section.



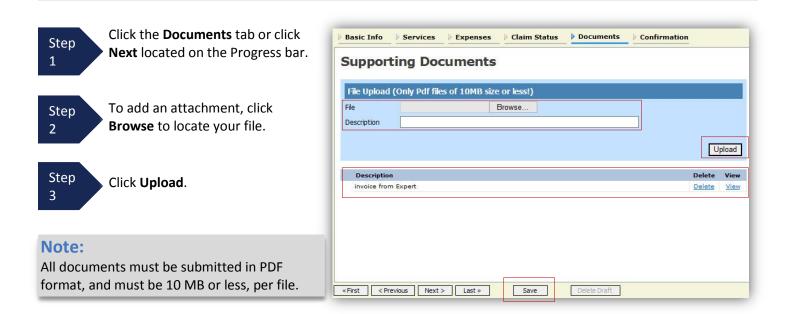






Note:

- Final Payment is requested after all services have been completed.
- Interim Payment allows for payment in segments. If using this type of payment indicate the number of this request payment.
- After Final Payment has been submitted, Supplemental Payment may be requested due to a missed or forgotten entry.



Step 4

Enter a detailed description of the attachment. (i.e. Court Order signed 1/2/2015; Detailed invoice)

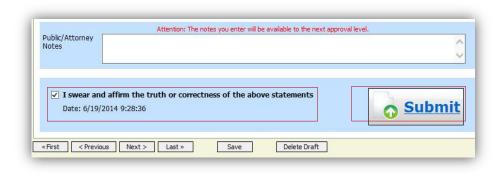
The document will appear at the bottom of the Description section.



Click **Save.** Click **Next** located on the progress bar or the **Confirmation** tab.

Once on the confirmation screen:





Your voucher has been submitted for payment. You will receive a notification if we need more details.

A screen will appear indicating the previous action was successful and the voucher has been submitted (to the attorney for approval).

Success

Back to: Home Page Appointment Page

0101.0000154

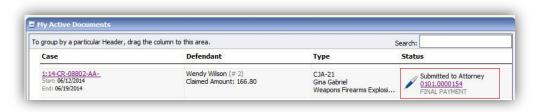
Step 9

Click **Home Page** to return to the home page. Click **Appointment Page** if you wish to create additional documents for this appointment.

The voucher will appear in the "My Active Documents" section.



Select the voucher. The voucher will have the status of "Submitted to Attorney."



Please keep the following voucher number for your own records:



Click on the Confirmation tab.

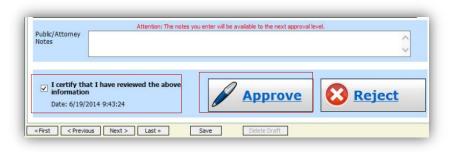


Verify all information is correct.



Certify the information by checking the box. This will automatically time stamp the voucher.





A screen will appear indicating the previous action was successful and the voucher has been submitted to the court.



Click **Home Page** to return to the home page. Click **Appointment Page** if you wish to create additional documents for this appointment.

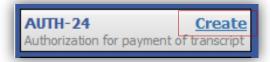


Creating an Authorization for Transcripts (AUTH 24)

(An authorization 24 request in eVoucher should be made after you have submitted your transcript request on CM/ECF.)



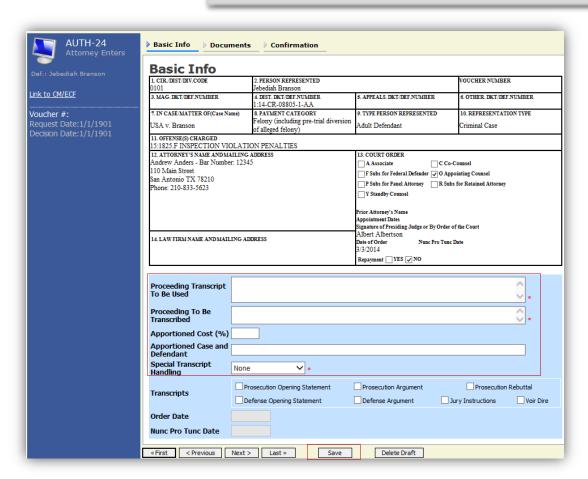
From the **Appointment Page** click **Create** Auth 24.



The Authorization opens to the **Basic Info** page.

Note:

There is **NOT AN AUTOSAVE** function on this program. You must click **SAVE** periodically in order to save your work.



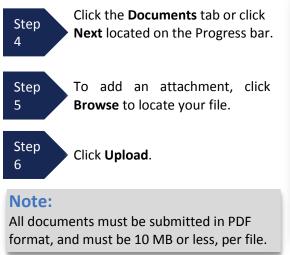
Step 2

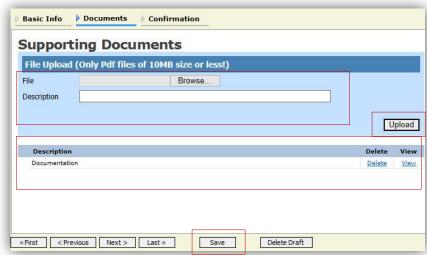
Enter the details for the transcript required on the **Basic Info** screen (as shown above.)



Click **Save**.

Creating an Authorization for Auth 24 Transcripts (cont'd)





Attention: The notes you enter will be available to the next approval level

Delete Draft

Save

✓ I swear and affirm the truth or correctness of the above statements

Step 7

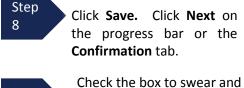
Enter a detailed description of the attachment. (i.e. Court Order signed 1/2/2015; Justification for 14-day turnaround)

Public/Attorney Notes

Date: 6/19/2014 9:28:36

«First < Previous Next > Last »

The Document will appear at the bottom of the Description section.



affirm to the accuracy of the voucher. The voucher will automatically be time stamped.



Step

Click Submit.

A screen will appear indicating the previous action was successful and the Authorization Request has been submitted.



Click **Home Page** to return to the home page. Click **Appointment Page** if you wish to create additional documents for this appointment.



Submit

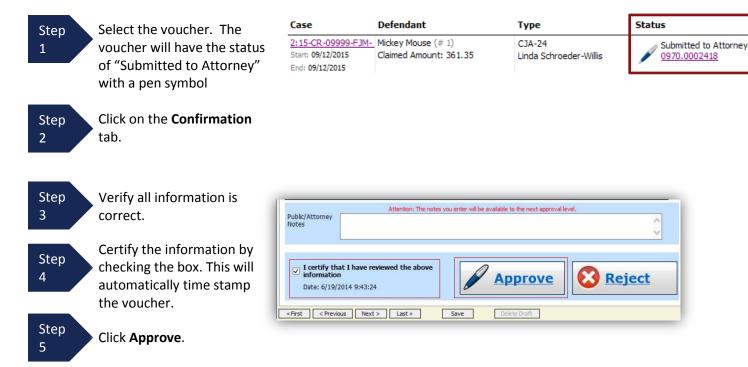
The Auth 24 will now appear in the "My Submitted Documents" section on the Attorney home page.

Approving a CJA 24 Voucher

After submission and approval of Auth-24, court staff will create the CJA 24 Voucher for payment. Once the Court Reporter has submitted the requested transcript to you, you will receive email notification that the CJA 24 Voucher has been submitted to you for approval.

To approve a CJA 24:

The voucher will appear in the "My Active Documents" section.



A screen will appear indicating the previous action was successful and the Authorization Request has been submitted.



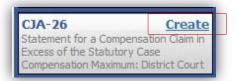


Creating a CJA 26 Voucher

This is a request and justification for expenses outside the statutory limits.



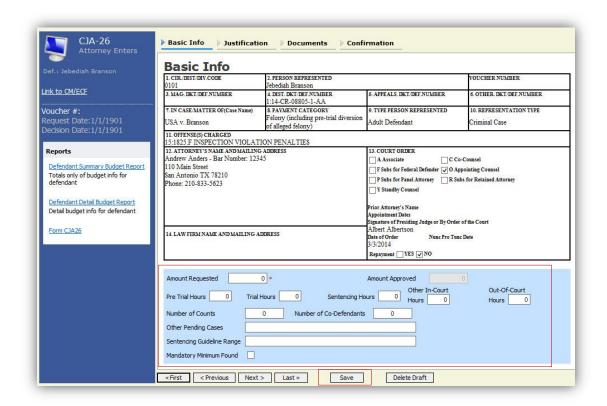
From the **Appointment** page click **Create** from the AUTH 26 Voucher template.



The voucher opens to the **Basic Info** page.

Note:

There is **NOT AN AUTOSAVE** function on this program. You must click **SAVE** periodically in order to save your work.

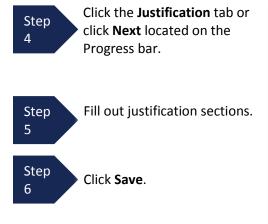


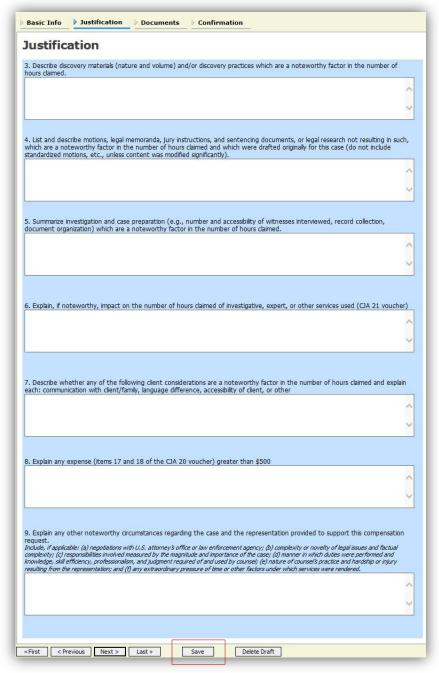
Step 2

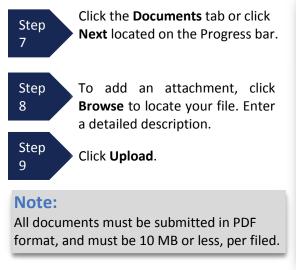
Enter the information required on the **Basic Info** screen.

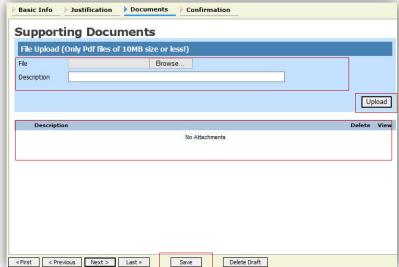


Click Save.









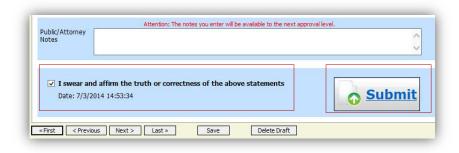
The Document will appear at the bottom of the Supporting Documents section.



Click **Save**. Click **Next** on the progress bar or the **Confirmation** tab.

Once on the Confirmation screen:

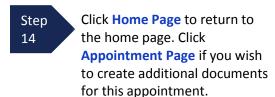






stamped.

A screen will appear indicating the previous action was successful and the Authorization Request has been submitted.





The CJA 26 will now appear in the "My Submitted Documents" section.